1	TRANSCRIPT OF PROCEEDINGS
2	BEFORE THE
3	TEXAS LOTTERY COMMISSION
4	AUSTIN, TEXAS
5	COMMICCION MERMING
6	COMMISSION MEETING) FOR THE TEXAS)
7	LOTTERY COMMISSION)
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10	COMMISSION MEETING
11	December 16, 2021
12	10:00 a.m.
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1	APPE	ARANCES
2	CHAIRMAN:	Robert G. Rivera
3	COMMISSIONERS:	Mark A. Franz Erik C. Saenz James H. C. "Jamey" Steen
5	GENERAL COUNSEL:	Robert F. Biard
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12	BINGO ADVISORY COMMITTEE CHAIRMAN:	William "Trace" Smith III
13	MEDIA RELATIONS DIRECTOR:	Lauren Callahan
14	ASSISTANT GENERAL COUNSEL:	Tyler Vance
15	SPECIAL COUNSEL:	Deanne Rienstra
16	SGI:	Pat McHugh
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20		
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22		
23		
24		
25		

1		TABLE OF CONTENTS PAGE
2		
3	I.	The Toyon Lettery Commission will sall the meeting
4	Τ•	The Texas Lottery Commission will call the meeting to order 6
5		Pledge of Allegiance to the U.S. and Texas flags.
6	II.	Report by the Bingo Advisory Committee (BAC) Chairman; possible discussion and/or action on the
7		BAC's activities, including removal and appointment of committee members
8	TTT	Consideration of and possible discussion and/or
9	**** •	action, including adoption, on amendments to 16 TAC §§ 402.413 (Military Service Members, Military
10		Veterans, and Military Spouses), 402.452 (Net Proceeds), and 402.702 (Disqualifying
11		Convictions)
12	IV.	Consideration of and possible discussion and/or action, including adoption, on new 16 TAC §403.701
13		(Family Leave Pool)
14	V.	Report, possible discussion and/or action on lottery sales and revenue, game performance, new
15		game opportunities, advertising, promotional activities, market research, trends, and game
16		contracts, agreements, and procedures 20
17	VI.	Report, possible discussion and/or action on
18		transfers to the State and the agency's budget status
19	VII.	Report, possible discussion and/or action on FY
20		2022 Itemized Operating Budget 29
21	VIII	Report, possible discussion and/or action on external and internal audits and/or reviews
22		relating to the Texas Lottery Commission, and/or on Internal Audit activities 30
23	IX.	Report by the Charitable Bingo Operations Director
24		and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit
25		activities, reports, and special projects 31

Texas lottery commission $\,$ 12/16/2021 $\,$ transcript $\,$ Verbatim Reporting & Transcription LLC (281) $\,$ 724-8600 $\,$

1	Х.	Report by the Executive Director and possible
2		discussion and/or action on the agency's operational status, major contracts, agency procedures, awards, and FTE status
3		
4	XI.	Consideration of the status and possible approval of orders in enforcement cases:
5		A. Docket No. 362-22-0015 - Vassu Food Mart B. Docket No. 362-22-0016 - Arena Food Mart
6		C. Docket No. 362-22-0250 - Aya Issa Inc
7		Lottery Agreed Orders D. Case No. 2021-774 - Royal Food Mart E. Case No. 2022-23 - E & C Express
8		F. Case No. 2022-25 - Save Way Food Store
9	XII.	Public comment
10	XIII	. Commission may meet in Executive Session: A. To deliberate personnel matters, including the
11		appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of the Executive
12		Director and/or Charitable Bingo Operations Director, pursuant to \$551.074 of the Texas
13		Government Code. B. To deliberate the duties of the General Counsel
14		pursuant to §551.074 of the Texas Government Code. C. To receive legal advice regarding pending or
15		contemplated litigation or settlement offers, or
16		other legal advice, pursuant to §551.071(1) and (2) of the Texas Government Code, including but not limited to legal advice regarding the
17		following items:
18		Pending litigation regarding Fun 5's Scratch Ticket Game #1592, including Travis County
19		District Court Docket No. D-1-GN-14-005114 (Steele, et al. v. GTECH Corp.);
20		
21		Legal advice regarding the Governor's March 13, 2020 COVID-19 state of disaster declaration (as
22		renewed thereafter) and related Texas Lottery Commission matters, Texas Government Code Chapters
23		466 (State Lottery Act) and 467 (Texas Lottery Commission), the Bingo Enabling Act, the Open
24		Meetings Act, the Public Information Act, the Administrative Procedure Act, employment and
25		personnel law, procurement and contract law, evidentiary and procedural law, ethics laws, and

1	general government law.
2	Legal advice regarding any item on this open meeting agenda.
3	XIV. Return to open session for further deliberation and possible action on any matter posted for
4	discussion in Executive Session. Any matter posted for Executive Session also may be the subject of
5	discussion and/or action in open session 37
6	XV. Adjournment
7	Reporter's Certificate
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
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PROCEEDINGS 1 2 THURSDAY, DECEMBER 16, 2021 3 AGENDA TTEM NO. T 4 CHAIRMAN RIVERA: Alrighty. Good 5 morning, everyone. It is 10:00 a.m. and we will start 6 our meeting with the U.S. Pledge. 7 (Pledges recited) 8 CHAIRMAN RIVERA: Okay. 9 COMMISSIONER FRANZ: Mr. Chairman, if 10 you would indulge me. I would like to say a few words. 11 There we go. 12 In 2015, Governor Abbott appointed 1.3 Robert Rivera to this Commission and then in 2020 named 14 him Chairman. And having served with Robert for a few 1.5 years now, I think other Commissioners who may be a 16 little bit newer will hopefully soon come to appreciate 17 what I have, which is his efficiency, his 18 inclusiveness, and a well-run Commission here, which is 19 a pleasure for us to serve on. 20 So, I would ask that Commissioners and 21 the audience please join me in congratulating Robert on 22 his reappointment as both Chairman and to the 23 Commission. And we are grateful for that and grateful 24 for your leadership, Chairman.

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CHAIRMAN RIVERA: Thank you. Thank you

all very much.

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Commissioners, I'm honored by the responsibility and ultimately, it's the hard work of all of our employees led with Gary, all the way down to our newest employee and all of our partners, so we're very grateful for everyone being here in the room. And with that, I'm again honored with the reappointment and looking forward to continued advancement for our Texas Lottery.

So, with that, we'll get the meeting going.

Next on our item to discuss is going to be Trace Smith, Bingo Advisory Committee.

MR. GRIEF: Mr. Chairman?

CHAIRMAN RIVERA: Sure.

MR. GRIEF: If I could -- we have a special guest I was hoping I could introduce -- CHAIRMAN RIVERA: Okay.

MR. GRIEF: -- before we start the agenda, and give him an opportunity to hear from you all as well.

We have Mr. Pat McHugh who serves as the Chief Executive for Scientific Games, Lottery. Pat is here with us today to provide you all with information about his company, including a soon to be completed

TEXAS LOTTERY COMMISSION 12/16/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600 major transaction that involves Scientific Games.

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I just want the Commissioners to know that Scientific Games has long been a trusted partner of the Texas Lottery and a number of our most popular and best selling scratch games have been printed by Pat's company. Pat's also been a very valuable colleague for me for many years and I'm delighted that he's here in front of you to deliver his comments. So, Mr. Chairman?

CHAIRMAN RIVERA: Sure. Pat, thank you for being here and apologize for skipping over that item, but grateful for your being here today, so, happy to hear from you.

MR. MCHUGH: Great. Thank you, Mr. Chairman, Commissioners, Director Grief, I'm honored to be here. Thank you for having me.

Again, I'm Pat McHugh, I'm CEO of Scientific Games Global Lottery Group. Scientific Games is a global leading supplier of games, technology, and services across the whole lottery industry.

Before I go into more of who Scientific Games is, I actually wanted to start with a personal note. I started my career with the launch of the Texas Lottery, nearly 30 years ago, so as Director Grief and

many others are celebrating the anniversary of the

Texas Lottery and their anniversary in this industry, I

am as well. So, not only are you a very important

customer to Scientific Games, for me personally, this

time in Texas and Texas is always going to remain a key

memory for me and was instrumental in my career.

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I started here at the launch supporting the role, I was a project manager of the terminals and the networks, and then after leaving the launch from Texas, went around the world doing lottery startups and conversions, and so, really was monumental to me. So, it means a tremendous amount for me to be here today.

And I can tell you, too, I want to also start with congratulations on the 30 year anniversary coming up and your successes. And I can tell you that as someone that literally is around the world all the time working with lotteries on every continent, that the kind of success you've had doesn't happen by accident. Many people think that lottery's growth is just a given, but you run in the world, as you know, where you have a multi-billion dollar annual consumer good, that's run in a government agency, with a lot of obligations to -- on integrity and how you perform those games, and I can tell you that the work that the Lottery here does on a day to day basis is really the

reason you've had this continued success over 30 years. So, kudos to Gary and the team on that.

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now. Again, we're a leading supplier of games, technology, and services to the lottery business, where just this year we'll reach a billion dollars in revenue for our first time in our career. We have about 3,000 employees that serve our lottery group serving lotteries in more than 50 countries around the world. So, we're in every aspect of the business.

We're recognized as the industry leader in retail scratch games, which is a \$100-billion consumer product globally and we have 70 percent market share around the globe, so clear leader there, but we're also a leader in lottery systems and in other parts of technology and really every game category.

We're immensely proud of our work here in Texas. We are one of your instant scratch game providers. We take that role very seriously. Our job is to make sure that we're working with the Lottery on designing the best games that are going to drive the most sales and profits for responsible growth. And so we have a great working relationship which continues to develop with your lottery team and really is I think a result of your team's effort and our partnership and

continuing to grow proceeds for veterans and education.

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So, in addition to the instant scratch games, we're a leading supplier of lottery systems and they deliver all forms of games that enable to buy lottery across retail and digital channels. We're a leader in digital products, primarily in iLottery, which is the sale of products via the Internet, but also in digital promotion and loyalty programs, which are new innovative programs using global and Internet to add value and entertainment to players on their retail games, which is immensely important for the industry as we need to -- if you want to keep your pace of growth, be able to engage with players in a digital world. So, it's incredibly important.

This includes a category that we refer to as linked games, which is where we bundle the retail instant games with digital promotions and experiential prizes where players cannot just win cash, but actually participate in events; going to a concert, going to an event, game show, those types of things. They've been hugely impactful in the industry as we continue to keep games exciting to players, and Texas has been incredibly important as well. It's been one of the huge areas of engagement with your players being able to add this excitement on top of the games.

We've had some recent examples like
Willy Wonka Golden Ticket, James Bond ticket, Route 66
Road to a Million, those are all programs that we
worked together with the Lottery to launch and had
great success here.

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And getting into our business and the transaction that Gary mentioned, we've been on a steady, consistent growth for our lottery group, we've hit record numbers over the last several years each year, and we've positioned for this exciting new step, which is the sale of our lottery division to Brookfield Asset Management.

Today, Scientific Games is -- our lottery group is one division within a larger gaming company, so we also have a division that supports the casino industry, and as part of this transaction, we reached an agreement with Brookfield Asset Management who is one of the largest private equity and asset managers in the globe. They have over \$600-billion in managed assets. And what they do is they look at companies and industries with infrastructure-like sustainability and growth. So, they're one of the largest commercial real estate owners in the world, they're very much into -- have acquired companies that support governments, not the lottery industry, this

will be the first in the lottery industry, but they invest in companies that supply renewable power, infrastructure to governments.

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So, they really liked the lottery industry, our position in leadership in it, and the steady growth which is very consistent with the infrastructure that they do elsewhere.

And even in Texas, Brookfield has a number of assets, I think over \$5-billion in assets in Texas. They're one of the largest commercial real estate owners in Houston, also own a number of companies that are supporting the energy sector within Texas, so particularly in renewable energy.

So, we're really excited. Nothing changes for our lottery group, really we as a whole step out, the sale is expected to close in early Q2 of next year, and for us, we're excited because it just means that we continue to operate as we have as a stand-alone lottery group, but now we will be focused 100 percent on our lottery customers and the lottery industry, not splitting our time with the casino industry, and with the infusion of capital from Brookfield, we're having greater ability to invest in innovation for the industry, which is going to be incredibly important over the next several years.

So, from the Texas Lottery, what you should look for is seamless transaction, no change in the service that we provide you, but an acceleration of innovative products as we go forward. We've already started some of that investment. We're currently going through a global investment to increase retail instant scratch game capacity, tens of millions of dollars we've invested to increase innovation and capacity there, as well as in the digital space supporting mobile and Internet solutions for lottery as we go forward.

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So, really excited about our positioning going forward.

So, really, I just wanted to give a brief update on the business really. On a personal and professional level, appreciate the opportunity to do this, happy to answer any questions either here or I'll be around after the meeting for that as well, but really, thank you for your time and consideration and thank you to the Texas Lottery for your great relationship.

CHAIRMAN RIVERA: Commissioners, any questions or -- no? Okay. All right.

Can you talk about the printing process and kind of how that comes to fruition?

TEXAS LOTTERY COMMISSION 12/16/2021 TRANSCRIPT Verbatim Reporting & Transcription LLC (281) 724-8600 MR. MCHUGH: Sure. I can talk for hours about that, but I won't.

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I would say it's an incredibly secure, structured process. Obviously, the integrity with printing games, there's nothing more important to our lottery customers to make sure that the printing of those games is clear.

We produce over \$70-billion worth of lottery tickets per year out of facilities in North America, Europe, South America and China. And the way it works is we work with our lottery customers on the design of games, look for what games are the right mix to fit in and appeal to the broadest group of players. We execute very stringent working papers on the execution of the game, the size of the game, the payout, and then that goes into a very structured process where we produce those in these very large game production facilities, which literally generate, again, tens of billions of tickets.

The challenge of the industry is we generate these 70-billion -- manufacture 70-billion of these tickets, but every single one of them is unique, whereas as typically in manufacturing you are producing something and every one is the exact same. So, the security and integrity and the speed is pretty complex,

and that's why we continue to invest significantly in 1 2 it. 3 CHAIRMAN RIVERA: Perfect. I appreciate your highlighting the transparency and the security of 4 5 the games that are printed. Clearly that sense of 6 trust for those who play the games is paramount, so 7 thank you for your continued diligence on this level of 8 security. 9 MR. MCHUGH: Great. All right. Thanks, Mr. Chairman. 10 11 CHAIRMAN RIVERA: Okay. Thank you. 12 MR. MCHUGH: Thank you. 1.3 AGENDA ITEM NO. II 14 CHAIRMAN RIVERA: Okay. Trace, 15 introduced twice today, but grateful for you being here 16 the one time. 17 MR. SMITH: Thank you, sir. Thank you, 18 Chairman, Commissioners. Yesterday, the Bingo Advisory Committee 19 20 had a good meeting. We were discussing making 21 recommended changes to the pull-tab rules relating to 22 current manufacturing in order to speed up and 23 streamline the manufacturing process to alleviate the 24 supply and demand problems currently facing the

25

industry.

Also discussed some recommended changes
on the Bingo website to make it more user friendly.

We would also like to mention that we
missed our Bingo Commissioner, Commissioner Fields,

missed our Bingo Commissioner, Commissioner Fields, yesterday at our meeting. Her added value to our meetings is really good and we greatly appreciate her attendance in those meetings and the BAC sends their hearts and prayers to her and her family at this time.

And that concludes my report.

CHAIRMAN RIVERA: Okay. Commissioners, any questions? So, first, thank you for your comments regarding Commissioner Fields and clearly, she isn't here with us and we will expect that she'll be with us in February and we're definitely sending prayers for her family, so thank you for that.

Additionally, we do know that there are folks from the bingo industry that would like to visit with us, so if you haven't done so before, feel free to do so after if there's that availability. Cindy and I will be visiting with representatives in February --

MR. SMITH: Yes, sir.

CHAIRMAN RIVERA: -- and so I've chosen to wait until Cindy's here but other Commissioners feel free to have that communication at your pleasure.

So, thank you very much.

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MR. SMITH: Thank you. 1 2 CHAIRMAN RIVERA: Okay. 3 AGENDA ITEM NO. III CHAIRMAN RIVERA: Next item is the 4 adoption of bingo rules change. Tyler Vance, this is 5 6 your item. 7 MR. VANCE: Morning, Commissioners. 8 Tyler Vance with the Legal Division. I have for your 9 consideration today the adoption of three amendments to 10 Rules 402.413, 402.452, and 402.702, and all of these 11 amendments are being made to conform the rules to 12 statutes, some of which have changed, some of which 1.3 haven't. 14 402.413 is a change to the military 1.5 service member section to include the Space Force in 16 the definition of the "Armed Forces of the United 17 States," which was a statutory change from this 18 legislative session. 19 402.452, Net Proceeds; is a change in a 20 definition of the rules to match a definition in the 21 Bingo Enabling Act. 22 And 402.702, Disqualifying Convictions; 23 is a change to the rules to allow respondents 30 days 24 to a proposed denial of their application in accordance

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with the Texas Occupations Code chapter 53.

1	These were proposed at the last meeting.
2	We didn't receive any comments. The Bingo Advisory
3	Committee supported them and so staff today recommends
4	that you adopt these proposed amendments as written.
5	CHAIRMAN RIVERA: Okay. Thank you.
6	Commissioners, any discussion? Okay. Is there a
7	motion to adopt the amendments?
8	COMMISSIONER FRANZ: I move that we
9	adopt all three amendments.
10	CHAIRMAN RIVERA: All right. Is there a
11	second?
12	COMMISSIONER SAENZ: Second.
13	CHAIRMAN RIVERA: All right. All in
14	favor say aye.
15	(Chorus of "ayes")
16	CHAIRMAN RIVERA: Okay. Thank you.
17	Good job.
18	MR. VANCE: Thank you.
19	AGENDA ITEM NO. IV
20	CHAIRMAN RIVERA: Item IV, next is
21	adoption of the new Family Leave Pool rule. So Deanne
22	is here to enlighten us.
23	MS. RIENSTRA: Yes. Good morning,
24	Chairman and Commissioners. Deanne Rienstra, Special
25	Counsel. We proposed at the last meeting a new rule to

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1	implement HB 2063. The new rule sets forth the purpose
2	of the Family Leave Pool, designates a pool
3	administrator, and requires the development and
4	implementation of operating procedures consistent with
5	нв 2063.
6	The proposed rule was published in the
7	Texas Register on November 5th, 2021 and there was a 30
8	day comment period, we received no written comments.
9	This is an action item in which staff recommends the
10	Commission adopt this new rule.
11	CHAIRMAN RIVERA: Okay. Commissioners,
12	any discussion? No? Okay. If not, is there a motion
13	for approval?
14	COMMISSIONER SAENZ: I make a motion.
15	CHAIRMAN RIVERA: All right. Is there a
16	second?
17	COMMISSIONER STEEN: I second.
18	CHAIRMAN RIVERA: All right. All in
19	favor say aye.
20	(Chorus of "ayes")
21	CHAIRMAN RIVERA: All right. Good job.
22	Thank you very much.
23	AGENDA ITEM NO. V
24	CHAIRMAN RIVERA: Next is a report on
25	lottery sales and revenue. We have Kathy and Robert.

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1 MS. PYKA: Good morning, Commissioners.

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My name is Kathy Pyka, Controller for the agency. With me this morning is Robert Tirloni, our Commission's product manager, as well as Lauren Callahan, who will provide an update on the recent check presentation to the Texas Veterans Commission.

Commissioners, this morning our presentation will begin with the data on slide 2, comparative sales through the week ending December 11th, 2021 are presented at the bottom of the slide. Total fiscal year 2022 sales through this 15-week period, are \$2,212,000,000, which is an increase of \$194,000,000 or 9.6 percent over the \$2,018,000,000 in sales for the previous fiscal year.

Our fiscal year 2022 scratch ticket sales reflected on the second orange bar are \$1,802,000,000, which is a \$137-million increase over our fiscal year 2021 sales.

With a growth rate of 8.2 percent over last fiscal year, the Commission has continued to report increases over our fiscal year 2021 sales, with the most recent five weeks reporting double digit increases over fiscal year 2021. And Commissioners, we've now had 13 consecutive weeks of sales of more than \$120-million.

Scratch ticket sales amount to 81 and a half percent of total sales through this period as compared to last fiscal year in which scratch ticket sales were 82 and a half percent of total sales.

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During fiscal year 2022, our draw sales reflected on the second blue bar, are at \$410-million, which is a \$58-million increase or 16.3 percent, over the \$352.6-million figure for fiscal year 2021.

Robert will now provide an overview of detailed sales by product.

MR. TIRLONI: Thanks, Kathy. Good morning, Mr. Chairman, Commissioners. This is the slide that we look at regularly and it's through this past Saturday, December 11th. We'll look at draw games as a whole to start with.

They're up almost \$58-million and the bulk of that gain is coming from the jackpot category. Jackpot games are up \$56-million and the overwhelming amount of that growth is coming from Powerball.

Powerball was up almost \$54-million and the add-on feature for Powerball called Power Play, is up just over \$9-million. This is due to a \$685-million jackpot that we had back in October.

Mega Millions is up as well, not nearly as much, a little over almost three and a half million,

almost a million for the add-on game. Mega Millions did have a jackpot of 432-million back in September.

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Lotto Texas is down. You might remember us talking about this, but at the beginning of last fiscal we had a \$47-million jackpot for Lotto. That doesn't sound like a large jackpot, but for Lotto that actually is. And we've not achieved those jackpot levels thus far this year, thus, the decline.

Two Step is holding its own. It's down just about \$100,000.

I do want to make a special note today about both Mega Millions and Powerball before we move on. By the time we're back together in February for our meeting, our Powerball and Mega Millions sales stats are going to look very different than they do today. Between now and the end of January, we're up against extremely large sales numbers for both games and that's because in January of this past year, January of '21, we had Mega Millions and Powerball both growing up to significantly high jackpots.

So, Mega Millions reached a \$1-billion jackpot last January and Powerball reached a \$730-million jackpot last January. So, right now we're in the mid-300-million-dollar range on Powerball, we're at 160 on Mega Millions, so we're far from the jackpot

amounts that we saw in January. So, when we're back together in February, we'll look at those numbers and give you an update on how we fared through these next four to six weeks.

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The daily games in the middle of the slide are pretty much all holding their own. All Or Nothing is seeing an \$800,000 gain, which is great, and Pick 3 and Daily 4 are also up, Cash 5 is even. So, those games are up 1.6-million as a whole.

Scratch continues to do phenomenally well. We're at 1.8-billion, which is almost a \$137-million gain. And when we look at the complete portfolio, scratch and draw, we're at 2.2-billion, which is a \$194-million gain.

I just have a couple of updates for you. In front of you, you have sample tickets, so you have our whole holiday suite of tickets that you can peruse. And I've also provided for you the Power Multiplier family. This family is not out just yet, it starts in January, but the multiplier family is an extremely important family for us that really helps us reach our scratch ticket sales goals.

So, we think it looks great.

Multipliers always do well for us. These are sharp looking tickets and so we have high hopes for these

starting in the next few weeks.

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And the last thing I have for you is not something that I regularly talk to you about or show you, but I provided you all our redesign Powerball play slip and really, the key is the back. The back used to be full of just text. We've completely redesigned it. We've got some high level play instructions and we actually added a QR code, so players can scan that QR code, it takes them right to our website to our Powerball how to play page, and they can actually then just watch a video about how to play the Powerball game.

So, not as splashy or shiny as our scratch tickets, but I think this is a great customer enhancement and actually, probably for newer players, this is a really good feature for them to be able to learn how to play the game and just watch a video as opposed to reading a lot of text.

So, we've gotten really good feedback from this enhancement from our sales staff and so we are in the process now of redoing our Mega Millions and our Lotto Texas play slips to match this, to use QR codes, and we'll continue to update these, and I just wanted to share that with you.

And now I'm going to turn it over to

Lauren who has information on the Veterans Commission 1 2 check presentation. 3 MS. CALLAHAN: Thank you, Robert. Chairman and Commissioners, good morning. For the 4 record, I'm Lauren Callahan, the Director of Media 5 6 Relations, and I'm here to provide a brief update about 7 our beneficiary partnership with the Texas Veterans Commission. 8 9 Each year the Texas Lottery presents the 10 TVC with a ceremonial check at the University of Texas 11 home football game closest to Veterans Day. 12 This year the check presentation was 1.3 held on November 13th and it was an honor to have 14 Chairman Rivera represent the agency to present TVC 1.5 Chairwoman Laura Koerner, Vice Chair Kevin Barber, and 16 Executive Director Tom Palladino the ceremonial check. 17 And we wanted to provide you the 18 opportunity at this time to view the on-field check 19 presentation. 20 10:27:24 21 (Video plays) 22 10:28:33 23 MS. CALLAHAN: Mr. Chairman, again, 24 thank you for representing our agency at this very

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important event for both of our agencies. That

concludes my portion of this presentation. If there
are any questions about this item, please let us know.

CHAIRMAN RIVERA: Okay. Any questions
from Commissioners? Well, clearly it was a great even

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from Commissioners? Well, clearly it was a great event and ultimately our Texas veterans are the important folks and most important in all of this, so we're grateful for their participation and the good work that they do across the state and I'm grateful for all of our staff that helped put that event together, so good job, everyone. So, thank you.

MS. CALLAHAN: Thank you.

CHAIRMAN RIVERA: Okay.

AGENDA ITEM NO. VI

MS. PYKA: All right. Commissioners, I shall continue then. Again, for the record, my name is Kathy Pyka, Controller for the Commission.

Tab VI includes information on the agency's transfers to the State, as well as the agency's budget status. The report in your notebook reflects accrued revenue transfers and allocations to the Foundation School Fund, as well as the Texas Veterans Commission through the two month period ending October 31, 2021.

Our total accrued revenue transfers to the State amount to \$270.2-million for the first two

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months of fiscal year 2022. Of the \$270-million transfer to the State, \$267.1-million was the amount of revenue transferred to the Foundation School Fund, and \$3.1-million was the amount transferred to the Texas Veterans Commission.

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This leaves us with a 10.9 percent increase or \$26.3-million over revenue from sales to the Foundation School Fund as compared to the same period last fiscal year. And again, Commissioners, just as a reminder as Robert noted, we are facing some very large jackpots in January, so I expect that when we come back in February that the report might be slightly different on this item.

So, through the end of October, our cumulative revenue transfers to the Foundation School Fund are now at \$27.95-billion.

Also included in your notebook is the agency's final fiscal year 2021 Method of Finance Summary for the fiscal year ending. The Commission's lottery account budget for fiscal year 2021 was \$333-million. Of this amount, 89 percent was expended and encumbered through the end of the fiscal year. The Bingo Administration budget funded by general revenue was \$2.2-million, with 75.7 percent expended and encumbered through the end of the fiscal year.

Commissioners, this concludes my 1 2 presentation, I'll be happy to answer any questions on 3 this item. CHAIRMAN RIVERA: Commissioners, any 4 5 discussion? No? 6 Kathy, good job as always and this is 7 your -- you have one more item, right? Okay. MS. PYKA: One more item. Certainly. 8 AGENDA TTEM NO. VII 9 10 MS. PYKA: Again, Tab VII is information 11 on the agency's fiscal year 2022 Itemized Operating 12 Budget. Commissioners, in accordance with the General 1.3 Appropriations Act, agencies are required to file 14 itemized operating budgets with the Governor's Office 1.5 of Budget, Planning and Policy and the Legislative 16 Budget Board no later than December 1, 2021. 17 The budget document included in your 18 notebook behind Tab VII reflects the Commission's 19 fiscal year 2022 operating budget previously adopted by 20 the board on August 12th of this year, as well as the 21 actual expenditures for fiscal years 2021 and fiscal 22 year 2020. 23 Under the requirements set forth by the 24 legislative offices, this document was completed by the

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Office of the Controller on November the 19th and also

1	certified with the Legislative Budget Board on the same
2	day.
3	Commissioners, this concludes my
4	presentation. I'd be happy to answer any questions.
5	CHAIRMAN RIVERA: Okay. Commissioners,
6	any discussion? No? Okay.
7	Kathy, this is your as you're well
8	aware, your second to last meeting.
9	MS. PYKA: Yes, sir.
10	CHAIRMAN RIVERA: And we are excited
11	about your advancement with all the things that you're
12	going to be doing post-retirement, but you will be back
13	for February and we will look forward to seeing you
14	then, so.
15	MS. PYKA: Thank you very much,
16	Commissioners.
17	CHAIRMAN RIVERA: Thank you. Okay.
18	AGENDA ITEM NO. VIII
19	CHAIRMAN RIVERA: Next item is the
20	internal auditor report. Darlene, your item.
21	MS. BROWN: Thank you. Good morning.
22	My name is Darlene Brown, I'm the internal auditor. I
23	just have a brief status update for you.
24	So, this period since the last
25	Commission meeting, we've continued to work on bingo

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reconciliations. It's gone a little slower because I 1 2 have staff out, but we are now at 1900 reconciliations. 3 We've also reviewed the retailer survey process that was revised and we're in complete 4 5 agreement with the procedures and processes, think 6 that's excellent move on the agency's behalf to go to 7 electronic surveys. 8 We've also started looking at the ticket 9 and game management processes, and one particular area 10 where we'll delve deeper as part of the audit in 11 January, that being it's just part of our audit plan. 12 We're also going to be looking at the agency 1.3 performance measures in January. 14 So, that concludes my report. I would 1.5 be happy to answer any questions. 16 CHAIRMAN RIVERA: Okay. Any discussion? 17 No? Darlene, always awesome, thorough job, so thank 18 you for being here today. 19 MS. BROWN: Thank you. 20 CHAIRMAN RIVERA: Thank you. 21 AGENDA ITEM NO. IX 22 CHAIRMAN RIVERA: Number IX is we're 23 going to hear from our Bingo Director, so LaDonna, 24 you've got the ball.

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MS. CASTAÑUELA: Good morning, Chairman

and Commissioners. For the record, I'm LaDonna
Castañuela, Director, Charitable Bingo Operations
Division. Information regarding Output Metrics for
CBOD for October and November can be found in your
notebook materials.

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As usual, we have a lot going on in the division. With the help of CBOD's new Deputy Division Director, I have been able to finalize several long overdue evaluations, which will allow me to award much deserved merit raises. Getting staff some meaningful feedback on individual performances and merit raises when the performance qualifies, has been a stated goal of mine since I started when I got here in July. I'm very excited to report to you that it's happening.

Meanwhile, CBOD staff is working hard to review, revise and update division procedures to ensure accuracy and completeness in the Commission's Procedure Tracking System.

We're also very focused on preparing for the office move next year. Besides cleaning out individual offices of the accumulated personal effects and unnecessary paper, we've already been able to process several long overdue boxes of files so that they can be transported for destruction if appropriate or sent to the warehouse for the remainder of the

retention, the required retention.

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I continue to work on implementation of action items to improve compliance activities in the division in response to last year's CBOD enforcement audit. Ms. Brown has been a great help to me on this front.

Staff and I are eager to make changes that will include CBOD taking a much more active role in tracking and seeking resolution of its own compliance cases. We're in the process of finalizing a detailed SOP outlining several new steps that the CBOD's compliance section will take in hopes of improving the process for the division for our legal counsel and for the license holders.

So, now I've been here five and a half months and I want to be sure and let you know how much I've enjoyed it. The challenges are certainly great and numerous, but everyone has been nothing but supportive and helpful and I'm very appreciative.

I continue to admire the dedication to Bingo that I have observed from CBOD staff. That's all I have for you today and I'm available to answer questions.

CHAIRMAN RIVERA: Okay. Commissioners, any discussion? None? Well, Mark?

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COMMISSIONER FRANZ: None. 1 2 CHAIRMAN RIVERA: Thank you for all of 3 the work that you're doing. We know that you have had a very robust five and a half months here, but all of 4 5 the work that you're doing is incredibly important. 6 If Cindy was here, I'm confident she 7 would reinforce the feeling that all of the 8 Commissioners have, which is a sense of just peace knowing that you're here, level of comfort that is 9 10 needed and was needed and it's a role that you're doing 11 a great job of filling and we're excited that you're 12 here and excited about your continued, just daily 1.3 energy that you bring to the position. So, thank you 14 very much for all that you do. 1.5 MS. CASTAÑUELA: Thank you. 16 CHAIRMAN RIVERA: And all of our Bingo 17 employees. Okay. 18 AGENDA ITEM NO. X 19 CHAIRMAN RIVERA: Okay. Next item is 20 Number IX (sic), we'll hear from our Executive Director 21 Gary. 22 MR. GRIEF: Thank you, Mr. Chairman. 23 Other than what's in your notebooks today, I have 24 nothing further to report this morning.

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CHAIRMAN RIVERA: Okay. Wow.

Easv.

Man, efficient.

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UNIDENTIFIED VOICE: Is that a first?

MR. GRIEF: Could be, yeah.

CHAIRMAN RIVERA: First for this -- for a long time. Any comments, questions, discussion?

Nothing? Okay. Well Gary, thank you very much for all of the work that you do and for all of our Lottery employees and just we're grateful for the efficiencies that you bring to the table and just you not having any agenda items to really go over is testament to the solid work that you put forward daily. So, thank you.

MR. GRIEF: Thank you, Mr. Chairman.

AGENDA ITEM NO. XI

CHAIRMAN RIVERA: Okay. Next item, we will hear from Bob.

MR. BIARD: Thank you, Chairman. This is Item XI. I have six enforcement matters and for the record, I'm Bob Biard, General Counsel. And Tabs A through F in your notebooks are Lottery enforcement matters.

In these cases, the Commission staff found the licensee violated a statute or rule and in many of our cases, either the respondent fails to show up and the matter proceeds by default or the staff and the respondent reach a settlement in the form of an

agreed order, which is what we have today.

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Tabs A through C are the nonsufficient fund Lottery retailer license revocations and each case was presented at the State Office of Administrative Hearings for revocation of the retailer license because the licensee failed to have sufficient funds in their bank account to cover electronic fund transfers to the Commission.

In each case, the licensee failed to appear at the hearing and the judge remanded the case to the Commission to handle as a default matter.

The remaining three cases are agreed orders where the retailer violated the statute and rule that prohibit charging more than the face value of a lottery ticket by charging a fee for paying with a debit card. The materials for these cases are all in your notebook.

That concludes my presentation and you may take up the enforcement orders in a single vote if you'd like, and I'll be happy to answer any questions.

 $\mbox{CHAIRMAN RIVERA: Okay. Is there a} \\ \mbox{motion to approve the orders, Tabs A through F?} \\$

COMMISSIONER SAENZ: I make a motion.

CHAIRMAN RIVERA: Is there a second?

COMMISSIONER STEEN: I second.

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CHAIRMAN RIVERA: Okay. All in favor 1 2 say aye. (Chorus of "ayes") 3 CHAIRMAN RIVERA: Okay. Motion passes. 4 5 Bob, thank you very much. 6 MR. BIARD: Thank you. 7 AGENDA ITEM NO. XII 8 CHAIRMAN RIVERA: Are there any public 9 comments? 10 MR. BIARD: No, I have no requests for 11 public comment. 12 AGENDA ITEM NOS. XIII and XIV 13 (Commission did not meet in Executive Session) 14 AGENDA ITEM NO. XV 1.5 CHAIRMAN RIVERA: Okay. Well, we have 16 come to the end of our meeting and it's been a very 17 efficient, almost three-quarters of an hour, so we are 18 grateful for all who are here. On behalf of all of our 19 Commissioners, we are grateful for all of our partners, 20 for all of our employees, and we wish you all a very 21 Merry Christmas and an awesome New Year celebration as 22 well. And we'll see you all in February. 23 Thank y'all very much. 24 (Proceedings concluded at 10:40 a.m.)

1 CERTIFICATE 2 3 STATE OF TEXAS COUNTY OF HARRIS 4 I, Kimberly C. McCright, Certified Vendor and 5 6 Notary in and for the State of Texas, do hereby certify 7 that the above-mentioned matter occurred as hereinbefore set out. 8 I FURTHER CERTIFY THAT the proceedings of 9 such were reported by me or under my supervision, later 10 11 reduced to typewritten form under my supervision and 12 control and that the foregoing pages are a full, true 13 and correct transcription of the original notes. 14 IN WITNESS WHEREOF, I have hereunto set my 1.5 hand and seal this 27th day of December, 2021. 16 17 /s/ Kimberly C. McCright 18 Kimberly C. McCright 19 Certified Vendor and Notary Public 20 Verbatim Reporting & Transcription, LLC 17049 El Camino Real, Suite 200 21 22 Houston, Texas 77058 23 281.724.8600

24