

Bingo Division Commissioner's Presentation, December 3, 2020

Mr. Chairman and Commissioners, for the record my name is Tom Hanson, director of the Charitable Bingo Operations Division.

I want to note for the record the activity of the Bingo Division since the last commission meeting.

The Bingo Division staff has continued to work directly with licensed organizations as they try to generate funds for their organizations while facing reduced occupancy restrictions as they reopened or faced additional closures.

The Bingo Division with the assistance of the Governmental Affairs and Legal Services Divisions are continuing the work needed to implement the rules changes approved at the Last Commission meeting which became effective on October 22, 2020.

Additionally, we are in the final stages of providing management responses to the Internal Audit report related to Compliance activities from September 1, 2016 through March 31, 2020. Division staff will work with the Internal Auditor and all available resources to modify procedures, processes and systems to meet the recommendations.

I want to extend my thanks to you for your continued support.



INTEROFFICE MEMO

Gary Grief, Executive Director Tom Hanson, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

From: Thomas Hanson, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: November 04, 2020

Re: Charitable Bingo Operations Division Output Metrics - September 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	976	10
Lessor	240	66
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of original applications received	2
Number of renewal applications received	62
Number of worker registry applications received	281
Number of original licenses issued	5
Number of renewal licenses issued	94
Number of worker registry badges issued	277
Average Bingo License (Temporary) Processing Time (Days)	1.45
Average Bingo License (Amendments) Processing Time (Days)	3.31
Average Bingo License (Originals) Processing Time (Days)	122.4
Average Bingo License (Renewals) Processing Time (Days)	20.13

Accounting

Number of quarterly reports processed	143	
Total payments received	10	\$11,156.41
Received by mail	7	\$1,817.01
Electronic Payment through Bingo Services Portal	3	\$9,339.40

Audit Services

Number of audits and game inspections completed	9
Number of audits completed	9
Number of game inspections completed	0
Number of complaints received	11
Number of complaint investigations completed	5

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	1
Workers Removed	1

Education

Number of individuals receiving education	50
On-line	50
On-site	0



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From: Thomas Hanson, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: November 04, 2020

Re: Charitable Bingo Operations Division Output Metrics - October 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	977	10
Lessor	240	66
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	332	0

Licensing

Number of renewal applications received	46
Number of worker registry applications received	212
Number of original licenses issued	3
Number of renewal licenses issued	67
Number of worker registry badges issued	232
Average Bingo License (Temporary) Processing Time (Days)	1.08
Average Bingo License (Amendments) Processing Time (Days)	3
Average Bingo License (Originals) Processing Time (Days)	41.33
Average Bingo License (Renewals) Processing Time (Days)	14.36

Accounting

Number of quarterly reports processed	888	
Total payments received	298	\$3,610,771.63
Received by mail	57	\$474,250.30
Electronic Payment through Bingo Services Portal	241	\$3,136,521.33

Audit Services

Number of audits and game inspections completed	35
Number of audits completed	35
Number of game inspections completed	0
Number of complaints received	7
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	null
Worker Registry Activity	
Applications Denied	4
Workers Removed	0

Education

Number of individuals receiving education	46
On-line	46
On-site	0