



INTEROFFICE MEMO

Gary Grief, Executive Director LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: LaDonna Castañuela, Charitable Bingo Operations Division Director

Date: August 12, 2021

Re: Item XV. Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, reports, and special projects.

The following two reports are associated with this tab:

1. CBOD June 2021 Output Metrics and
2. CBOD July 2021 Output Metrics through July 30, 2021, 1:00 PM.

Additional information may be provided at the commission meeting.



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Gary Grief, Executive Director

LaDonna Castañuela, Charitable Bingo Operations Director

To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: July 30, 2021

Re: Charitable Bingo Operations Division Output Metrics - June 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	964	19
Lessor	233	67
Distributor	10	0
Manufacturer	17	0
BingoPlayingLocations	321	0

Licensing

Number of original applications received	2
Number of renewal applications received	76
Number of worker registry applications received	249
Number of original licenses issued	2
Number of renewal licenses issued	83
Number of worker registry badges issued	324
Average Bingo License (Temporary) Processing Time (Days)	1.84
Average Bingo License (Amendments) Processing Time (Days)	3.88
Average Bingo License (Originals) Processing Time (Days)	102
Average Bingo License (Renewals) Processing Time (Days)	26.02

Accounting

Number of quarterly reports processed	72	
Total payments received	13	\$15,451.31
Received by mail	8	\$8,513.00
Electronic Payment through Bingo Services Portal	5	\$6,938.31

Audit Services

Number of audits and game inspections completed	12
Number of audits completed	12
Number of game inspections completed	0
Number of complaints received	5
Number of complaint investigations completed	6

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$500.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	1

Education

Number of individuals receiving education	66
On-line	66
On-site	0



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Date: July 30, 2021

Re: Charitable Bingo Operations Division Output Metrics - July 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	968	19
Lessor	234	67
Distributor	10	0
Manufacturer	17	0
BingoPlayingLocations	321	0

Licensing

Number of renewal applications received	19
Number of worker registry applications received	331
Number of original licenses issued	6
Number of renewal licenses issued	70
Number of worker registry badges issued	364
Average Bingo License (Temporary) Processing Time (Days)	2.27
Average Bingo License (Amendments) Processing Time (Days)	4
Average Bingo License (Originals) Processing Time (Days)	67.33
Average Bingo License (Renewals) Processing Time (Days)	21.2

Accounting

Number of quarterly reports processed	809	
Total payments received	356	\$4,417,070.91
Received by mail	82	\$609,790.24
Electronic Payment through Bingo Services Portal	274	\$3,807,280.67

Audit Services

Number of audits and game inspections completed	4
Number of audits completed	4
Number of game inspections completed	0
Number of complaints received	5
Number of complaint investigations completed	1

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$9,700.00
Worker Registry Activity	
Applications Denied	1
Workers Removed	0

Education

Number of individuals receiving education	48
On-line	48
On-site	0