



PLAY HERE! PAY WITH CASH OR DEBIT*

* ONLY these forms of payment are **ACCEPTABLE** for lottery purchases:
cash, debit card, check and Texas Lottery® issued coupons and vouchers.

RETAILERS MAY CHOOSE WHICH AUTHORIZED FORM(S) OF PAYMENT TO ACCEPT.

Some forms of payment that are **NOT ACCEPTABLE** include:
credit cards, gift cards, reward points, food stamp
benefits (EBT, Lone Star Card) and 8-liner coupons.

A retailer's lottery sales license may be suspended or revoked for violating this Texas Lottery rule.

If you have questions, please call **800.375.6886**, M-F 7AM - 5:30PM CT or visit texaslottery.com.



YOU ARE IMPORTANT TO US!

Avoid these common Texas Lottery® Retailer Rules violations:

- 1) **Licensee intentionally or knowingly sells a ticket by extending credit or lends money to enable a person to buy a ticket.** [16 TAC §140.160(h)(25)]
- 2) **Licensee intentionally or knowingly sells a ticket and accepts anything for payment not specifically allowed under the State Lottery Act.** [16 TAC §140.160(h)(26)]
 - ONLY the following forms of payment are acceptable for lottery purchases: cash, debit card, check and Texas Lottery issued coupons and vouchers.
 - Some forms of payment that are **NOT ACCEPTABLE** include: credit cards, gift cards, rewards points, food stamp benefits (EBT, Lone Star Card) and 8-liner coupons. This is not a complete list.
 - Retailers may not require a minimum purchase for lottery purchases with a debit card.
 - Retailers may not give a ticket to a player who says they will pay later or run a tab for a customer to play and then pay later.
 - Penalties range from **License Suspension** (10-90 days) to **License Revocation**.
 - A complete list of lottery violations is available at texaslottery.com/Retailers, Manual & Training tab.

Lottery is fun, but lottery violations aren't!

WE WANT TO HELP. For questions about retailer violations, please call us at **800.375.6886**, M-F 7AM - 5:30PM CT.



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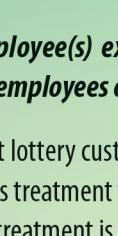
Avoid this common Texas Lottery® Retailer Rules violation:

Licensee (A) induces another person to assign or transfer a right to claim a prize, (B) initiates or accepts an offer to sell the right to claim a prize, (C) initiates or accepts an offer of compensation from another person to claim a lottery prize, or (D) purchases, for anything of value, a lottery ticket from a person who is not a licensed lottery retailer. [16 TAC §140.160(h)(32)]

- Texas Lottery retailers may not pay player(s) for tickets then claim the prize for themselves.
- Texas Lottery retailers may not pay prizes more than \$599.
- Retailers must pay the full prize amount printed on the validation receipt produced by the terminal.
- Penalties range from **License Suspension** (10-90 days) to **License Revocation**.
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Avoid this common Texas Lottery® Retailer Rules violation:

Licensee fails to follow instructions and procedures for the conduct of any lottery game, lottery special event or promotion. [16 TAC §140.160(h)(4)]

- Retailers must activate a pack of scratch tickets before making the tickets available for sale.
- Confirm that a pack is active by reading the activation receipt and terminal screen.
- Packs that are not activated and offered for sale should be secured on site to prevent loss or damage.
- Penalties range from **Warning Letter** to **License Suspension** (10-90 days) to **License Revocation**.
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Avoid this common Texas Lottery® Retailer Rules violation:

Licensee and/or its employee(s) exhibit discourteous treatment including, but not limited to, abusive language toward customers, commission employees or commission vendors. [16 TAC §140.160(h)(5)]

- You are expected to treat lottery customers, lottery employees and lottery vendors courteously.
- You can expect courteous treatment from lottery employees and our vendors.
- Exhibiting discourteous treatment is a lottery violation and can result in penalties.
- Penalties range from **Warning Letter** to **License Suspension** (10-90 days) to **License Revocation**.
- A complete list of lottery violations is available at texaslottery.com/Retailers, Manual & Training tab.

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